

**UNITED STATES DISTRICT COURT  
FOR THE EASTERN DISTRICT OF PENNSYLVANIA**

CamCara, Inc. d/b/a AST Waterjet, individually,	)	
and on behalf of all others similarly situated,	)	Civil Action No. 21-2264
	)	
Plaintiff,	)	
	)	<b>FIRST AMENDED</b>
v.	)	<b>CLASS ACTION COMPLAINT</b>
	)	
Air Products and Chemicals, Inc.,	)	JURY TRIAL DEMANDED
	)	
Defendant.	)	<b>ECF CASE</b>
	)	
	)	

1. Defendant Air Products and Chemicals, Inc. (“Air Products”) produces atmospheric gases such as oxygen, nitrogen, and argon, and process gases such as hydrogen, helium, and carbon dioxide. It sells those gases worldwide, to thousands of customers in a variety of industries, including refining, chemical, manufacturing, and food and beverage.

2. In the United States, Air Products generally sells its gases pursuant to standard-form Product Supply Agreements, Microbulk Product Supply Agreements, or similar standard-form documents, such as Air Products General Conditions of Sale (collectively, the “Product Supply Agreements” or “Agreements”).

3. The Product Supply Agreements typically contain multi-year terms. The pricing terms for the gases are set forth in the body of the Agreements or in standard-form, gas-specific riders attached to the Agreements (the “Riders”). Generally, the price for each gas has two basic components: “Price for Product” and “Other Charges.”

4. The Price for Product is typically a combination of the Unit Price for the gas, often expressed as \$/1000 SCF (standard cubic foot) and a fixed Monthly Charge, typically expressed as \$/month.

5. The Other Charges are charges that Air Products imposes in addition to the Price for Product. These Other Charges include such things as “Hazmat Charges,” “Delivery Charges,” and customer-specific fees and expenses unique to a particular purchaser. One of the Other Charges is identified as “Surcharges.” This litigation concerns Surcharges.

6. In addition to pricing terms, the Product Supply Agreements contain language obligating customers to pay upon termination or expiration of the agreement the costs incurred by Air Products to remove its equipment as well as any “unamortized or otherwise unrecovered installation costs and expenses, if any” (collectively, “Removal Charges”). This litigation also concerns Removal Charges.

### **Surcharges**

7. The Product Supply Agreements define Surcharges as follows:

Surcharges may be assessed in order for [Air Products] to recover increases in its production or delivery costs (e.g., increases in the cost of diesel fuel, natural gas and/or electric power, or increases arising out of utility deregulation or change in laws.)

Similarly, the Air Products General Conditions of Sale define Surcharges as follows:

[Air Products], in its sole discretion, shall charge and Buyer hereby agrees to pay to [Air Products], surcharges for increases in [Air Product]’s production and delivery costs caused by changes in law or increases in fuel, energy, or feedstock costs (including but not limited to diesel fuel, natural gas and/or electric power affecting [Air Product]’s producing facility(ies) (“Surcharges”). These Surcharges shall be in addition to the Unit Price and Monthly Charge.

8. The purpose of Surcharges, if assessed, is to allow Air Products to pass through specified increases in its production and delivery costs, where those increases occur after the date on which the parties entered into a particular Product Supply Agreement and where those increases directly impacted the Agreement under which the Surcharge was assessed. For example, if Air Products entered into a Product Supply Agreement with a customer and thereafter experienced an increase in its diesel fuel, natural gas, or electric power costs which

increased its cost of performance under that Agreement, Air Products could assess a Surcharge “to recover [those] increases.” In practice, however, Air Products assessed Surcharges on plaintiff and the other class members without regard to “increases in its production and delivery costs.”

9. Moreover, Surcharges were not assessed with reference to any particular Product Supply Agreement, but often on an across-the-board basis without regard to when the Agreement may have been entered into, and without regard to whether its production and delivery costs related to a particular Agreement had increased. Rather, Air Products arbitrarily assessed Surcharges on a routine basis simply to generate additional revenue.

10. In addition, Air Products would often discriminatorily assess Surcharges on similarly-situated customers, based solely on what it thought it could obtain from different customers.

11. The Product Supply Agreements uniformly provide that they “shall be governed by the laws of the Commonwealth of Pennsylvania.” The Air Products General Conditions of Sale provide that they “shall be construed and governed by the law of the Commonwealth of Pennsylvania” and that “[t]he terms of the Uniform Commercial Code . . . shall apply.”

12. Pennsylvania has adopted the Uniform Commercial Code. 13 Pa. Cons. Stat. §§ 1101 *et seq.* The Product Supply Agreements are agreements for the sale of goods and are governed by Article 2 of Pennsylvania’s Uniform Commercial Code. 13 Pa. Cons. Stat. §§ 2101-2725.

13. Because Air Products may assess Surcharges at a time and in an amount that is unilaterally fixed by Air Products, Surcharges are considered to be open price terms under § 2305(b).

14. With respect to open price terms, § 2305(b) provides: “A price to be fixed by the seller or by the buyer means a price for him to fix in good faith.” “Good faith” is defined as “honesty in fact and the observance of reasonable commercial standards of fair dealing.” 13 Pa. Cons. Stat. § 1201(b)(20). Air Products was required, when it assessed Surcharges, to act in good faith. As such, it was required to act honestly and to observe reasonable commercial standards of fair dealing.

15. Because Air Products assessed Surcharges arbitrarily, discriminatorily, and without regard to increases in its production or delivery costs, Air Products breached the Product Supply Agreements and its good-faith obligations to plaintiff and each of the class members.

16. Plaintiff and the other members of the class are entitled to return of all Surcharges that Air Products wrongfully assessed, and interest on each such Surcharge at the statutory rate.

#### **Removal Charges**

17. The Product Supply Agreements also include a “Monthly Charge” that Air Products imposes for use of its equipment, such as storage tanks.

18. In conjunction with the Monthly Charge, the Product Supply Agreements provide that, “[u]pon any termination or expiration of this Agreement, Buyer shall pay [Air Products’] costs to remove the Equipment and shall pay [Air Products’] unamortized or otherwise unrecovered installation costs and expenses, if any” (the Removal Charges).

19. Unbeknownst to its customers, Air Products includes in its installation costs not only the cost incurred to install the storage tank, but also the freight charge for shipping the tank to the customer.

20. Unbeknownst to its customers, Air Products includes in its removal costs not only the cost incurred to remove the storage tank, but also the freight charge for shipping the tank to its next destination.

21. Unbeknownst to its customers, Air Products “amortizes” its purported installation costs over a period of time longer than the contract term, so that the customer will owe Removal Charges that include unamortized or otherwise unrecovered installation costs and expenses at the conclusion of its initial term.

22. Plaintiff and the other members of the class are entitled to return of that portion of all Removal Charges attributable to Air Products’ pre-installation shipping costs, post-removal shipping costs, and interest on such charges at the statutory rate.

23. Plaintiff and the other members of the class are also entitled to return of that portion of all Removal Charges attributable to installation costs and expenses that Air Products amortized over a period that exceeded the contract term, and interest on such charges at the statutory rate.

### **Parties**

24. Plaintiff CamCara, Inc. d/b/a AST Waterjet (“AST”), is a Texas corporation, organized under the laws of the State of Texas, with a place of business in Grand Prairie, Texas. AST was a customer of Air Products from approximately March 2015 to March 2020, pursuant to a Microbulk Product Supply Agreement, dated March 10, 2015. AST paid Surcharges to Air Products during this timeframe.

25. Defendant Air Products is a producer and seller of atmospheric and process gases. It is incorporated in Delaware, and maintains its principal place of business in Allentown, Pennsylvania.

### **Jurisdiction and Venue**

26. This Court has subject matter jurisdiction over this action under 28 U.S.C. § 1332(d)(2)(A), because some members of the class are citizens of a state different from

defendant Air Products, the amount in controversy exceeds \$5,000,000, exclusive of interest and costs, and there are over 100 members in the proposed class.

27. The Court has personal jurisdiction over all parties to this lawsuit, and venue is proper under 28 U.S.C. § 1391(b)(2), because defendant is incorporated in this district.

### **Factual Allegations**

#### **Plaintiff AST**

28. AST is a manufacturing company which provides sheet metal fabrication solutions, including laser cutting, waterjet cutting, computer numerical control (CNC) routing and machining, and press brake services.

29. On March 10, 2015, AST entered into a standard-form (Form 3076) Microbulk Product Supply Agreement with Air Products for the purchase of liquid nitrogen (the “AST Agreement”). (Attached as Exhibit 1.)

30. Pursuant to the AST Agreement, Air Products initially provided AST with a 450L storage tank. The initial Unit Price under the AST Agreement was \$22/1000 SCF. The initial Monthly Charge under the AST Agreement was \$200.

31. The parties executed an amendment to the AST Agreement on April 13, 2015. Upon installation of a 3000L storage tank, the amendment provided that the Unit Price for the liquid nitrogen would be \$9.50/1000 SCF, and the Monthly Charge would be \$500.

32. The 3000L liquid nitrogen storage tank was installed on or about May 24, 2016.

33. On March 1, 2017, the Unit Price increased to \$10.45/1000 SCF. The contract was terminated in early 2020.

34. The AST Agreement also contained separate pricing for a “Delivery Charge” and a “Hazmat Charge.” Those charges were initially \$40 and \$20 respectively per delivery and were raised to \$50 and \$30 in October 2018.

35. Page 2 of the AST Agreement also contained the following provision:

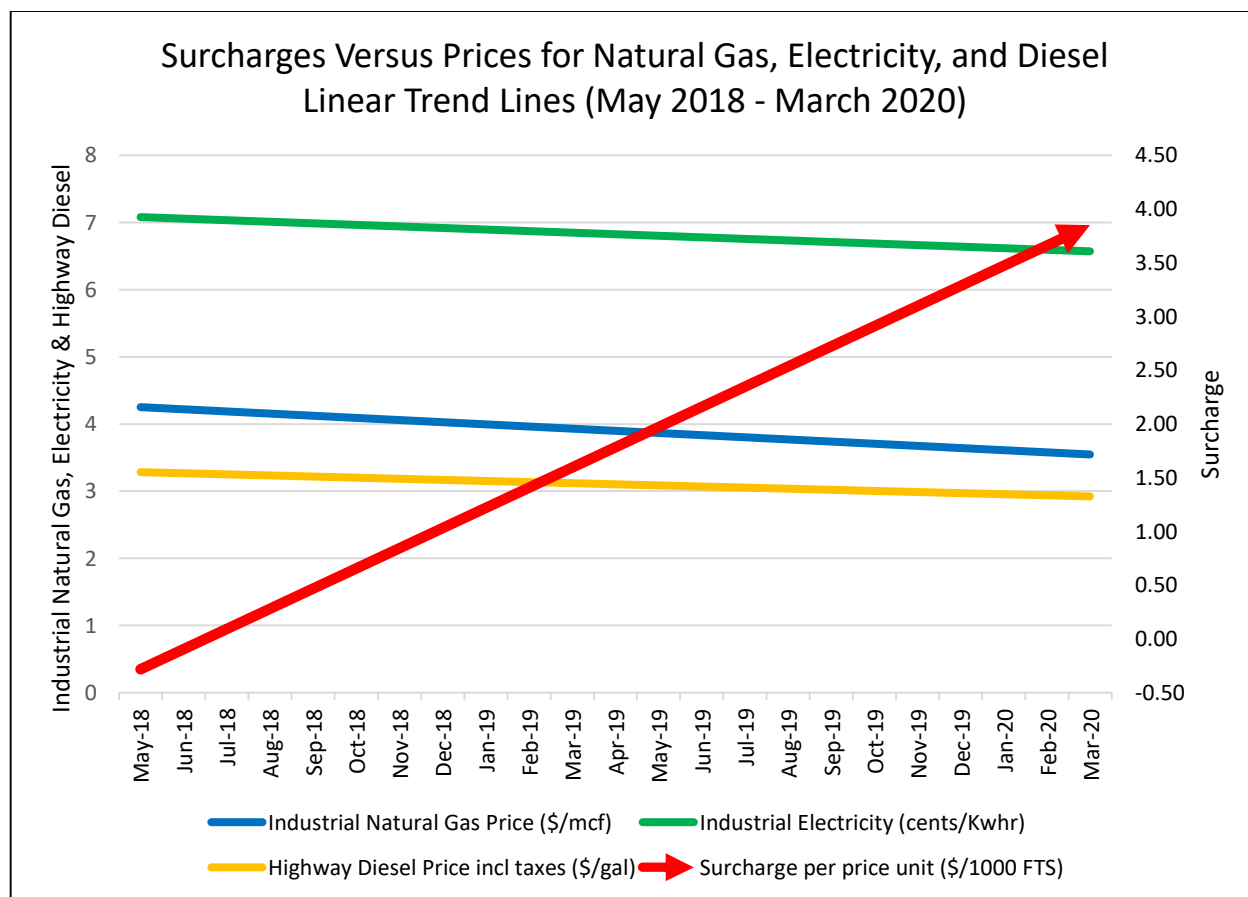
Surcharges. Surcharges may be assessed in order for [Air Products] to recover increases in its production or delivery costs (e.g., increases in the cost of diesel fuel, natural gas and/or electric power, or increases arising out of utility deregulation or change in laws).

36. From March 2015 to April 2018, Air Products did not assess any Surcharges pursuant to this provision.

37. Beginning in May 2018 and continuing through March 2020, Air Products imposed Surcharges on every one of AST's invoices. Moreover, the amount of the Surcharges steadily increased from 1% of the Unit Price in May 2018 to over 35% of the Unit Price by November of 2019, where it remained for the balance of the AST Agreement.

38. AST received no notice or explanation for the Surcharges. The amounts simply appeared on the invoices Air Products sent to AST.

39. Air Products' "diesel fuel, natural gas and/or electric power" costs related to performing its obligations under the AST Agreement did not increase 35% between May 2018 and November 2019. Indeed, as the following graph shows, the average price for industrial natural gas, industrial electricity, and highway diesel decreased during this period.



40. Air Products assessed the Surcharges on AST and raised the amount of the Surcharges – ultimately to over 35% of the Unit Price – without regard to any “increases in its production or delivery costs.” Rather, Air Products imposed the Surcharges on AST arbitrarily, discriminately, and solely as a way to increase the Unit Price and enhance revenue.

41. Air Products was able to assess these Surcharges because of the small number of competing merchant gas suppliers and the substantial expense, disruption, and inconvenience experienced by customers switching from one supplier to another.

42. Page 2 of the AST Agreement separately contained the following provision:

Upon any termination or expiration of this Agreement, buyer shall pay Seller’s costs to remove the Equipment and shall pay Seller’s unamortized or otherwise unrecovered installation costs and expenses, if any, and upon Seller’s receipt of same, Buyer’s applicable Monthly Charge shall cease.



43. The 3000L tank was removed from AST's facility on or about March 10, 2020.

44. On or about July 17, 2020, Air Products invoiced AST for "Removal Charges" in the amount of \$7,636.48.

45. Not less than [REDACTED] of the July 17, 2020 invoice was comprised of freight charges for shipping the 3000L tank [REDACTED], following the tank's removal from AST. This fact was not disclosed to AST.

46. On or about October 16, 2020, Air Products invoiced AST for "Removal Charges" in the amount of \$5,989.47.

47. Not less than [REDACTED] of the October 16, 2020 invoice was comprised of the portion of purported installation costs of [REDACTED] that Air Products amortized over a period extending beyond the term of the contract. This fact was not disclosed to AST.

48. Specifically, Air Products amortized purported installation costs of [REDACTED] over a 90-month period beginning on May 26, 2016—the date the 3000L tank was installed—even though the AST Agreement had an original term of only 60 months, of which approximately 45 months were remaining at the time of installation. This fact was not disclosed to AST.

49. The foregoing purported installation costs of [REDACTED] included freight charges for shipping the 3000L tank to AST's facility prior to installation. This fact was not disclosed to AST.

50. Because AST has not paid the July 17, 2020 or October 16, 2020 invoices, Air Products has asserted counterclaims against AST for "failing to pay costs associated with the removal of the specialized storage equipment from its property following its termination of the Agreement."

### **Defendant Air Products**

51. Air Products' program of assessing and continuously increasing Surcharges was part of a corporate strategy of relentlessly focusing on the company's bottom line without regard for its customers or the Surcharges language in the Product Supply Agreements.

52. This can be seen in Air Products' reported financial results. From 2014 to 2019 (the last full year of publicly reported results), Air Products' revenues declined from \$10.4 billion to \$8.9 billion, a decline of over 10%. Yet, from 2014 to 2019, every measure of Air Products' profitability increased:

- Net income increased from under \$1 billion to over \$1.8 billion.
- Earnings per share increased from \$3.24 to \$7.94.
- Adjusted EBITDA margin increased from 25.1% to 41.9%, an increase of almost 1700 basis points.
- From 2014 to 2019 Air Products compound annual growth rate was 13%.

53. The only way a company can sell less and make more is by increasing the margin on existing (declining) sales. This margin enhancement was due, in significant part, to Air Products' Surcharges strategy: assess and collect Surcharges wherever possible without regard to whether those Surcharges were permitted under the Product Supply Agreements or whether there had been any increases in Air Products' "production or delivery costs."

54. In the 2019 Annual Report to shareholders, Air Products' Chairman and CEO, Seifi Ghasemi, commented on how Air Products had managed to achieve growing profitability with declining sales. He noted that Air Products was in the fifth year of its "Five-Point Plan to substantially reposition Air Products and make it the best performing industrial gas company in the world." One of these five points reads as follows:

Change the incentive compensation system to ensure that it is directly related to performance by each unit around the globe, with a focus on cash generation and profitability. (Emphasis added.)

55. One of the changes to the incentive compensation system was to pay employees bonuses on assessing and collecting Surcharges. Air Products had a contractual right to assess Surcharges if specified conditions were met – i.e., there were “increases in its production or delivery costs.” It did not need to provide bonuses to its employees to assess Surcharges. It did so, however, to incentivize employees to assess extra-contractual Surcharges on customers to increase “cash generation and profitability.”

56. Air Products has concealed its conduct relating to Surcharges, both from its customers and the public at large. If customers like plaintiff AST asked questions or complained about Surcharges, Air Products’ sales and customer service personnel were instructed to ignore, deflect, or threaten termination of product deliveries.

57. In its public filings, Air Products informs investors that it “mitigate[s] electricity, natural gas, and hydrocarbon price fluctuations contractually through pricing formulas, surcharges, and cost pass-through and tolling arrangements.” Air Products & Chemicals, Inc., 2019 Form 10-K Annual Report 5. Similarly, Air Products represents that it “typically contract[s] to pass-through cost increases in energy and raw materials to customers . . . .” *Id.* at 11.

58. Although it is true that Air Products did, in fact, contract with customers “to pass-through cost increases in energy and raw materials,” it did not honor those contracts and imposed Surcharges to raise revenue and increase margin, irrespective of any “cost increases in energy and raw materials.”

59. In addition, Air Products breached its contracts with customers by surreptitiously including freight costs in charges for installation and removal of storage tanks and amortizing installation costs over periods that exceeded the contract term.

**Class Action Allegations**

60. Plaintiff brings this class action under Rule 23(b)(3) of the Federal Rules of Civil Procedure.

61. Plaintiff seeks certification of the following classes:

**The Surcharge Class.** All individuals and entities who, within the four-year period prior to September 22, 2020, paid Surcharges to Air Products pursuant to a Product Supply Agreement, Microbulk Product Supply Agreement, Air Products General Conditions of Sale, or other materially similar agreement, containing a Surcharges provision, which provided in substance that “Surcharges may be assessed in order for [Air Products] to recover increases in its production or delivery costs (e.g., increases in the cost of diesel fuel, natural gas and/or electric power, or increases arising out of utility regulation or change in laws.).”

**The Removal Charges Class.** All individuals and entities who, within the four-year period prior to September 22, 2020, paid “Removal Charges” pursuant to a Product Supply Agreement, Microbulk Product Supply Agreement, Air Products General Conditions of Sale, or other materially similar agreement, containing an Equipment provision, which provided in substance that “Upon any termination or expiration of this Agreement, buyer shall pay Seller’s costs to remove the Equipment and shall pay Seller’s unamortized or otherwise unrecovered installation costs and expenses, if any, and upon Seller’s receipt of same, Buyer’s applicable Monthly Charge shall cease.”

62. Excluded from the class are: (i) any person or entity who has previously obtained a judgment or settled a claim against Air Products relating to the claims asserted in this complaint or who has previously executed a release for such claims; or (ii) any person or entity that is a party to an arbitration agreement with Air Products that would apply to the transactions which form the basis of the claims asserted in this complaint.

63. The class is so numerous that joinder of all members is impractical. Although the exact number and identity of class members is unknown to the plaintiff at this time and can only be ascertained through discovery, plaintiff believes that the number of class members is in excess

of 5,000. The precise number and identification of the class members will be easily ascertainable from Air Products' records.

64. There are questions of law and fact common to all members of the class. Those common questions include, but are not limited to:

- (i) Did Air Products breach its Product Supply Agreements with class members by arbitrarily and discriminatorily assessing Surcharges without regard to any "increases in its production and delivery costs"?
- (ii) Did Air Products breach its duty under 13 Pa. Cons. Stat. § 2305(b) to act in good faith when fixing the amount of any Surcharges it assessed upon class members?
- (iii) Are the class members entitled to the return of all improperly-assessed Surcharges and interest thereon of the statutory rate?
- (iv) Did Air Products breach its Product Supply Agreements with class members by inflating installation and removal costs with freight charges and by amortizing installation costs over periods longer than the contracts' terms?
- (v) Did Air Products breach its duty under 13 Pa. Cons. Stat. § 2305(b) to act in good faith when fixing the amount of Removal Charges it assessed upon class members?
- (vi) Are the class members entitled to the return of all improperly-assessed Removal Charges and interest thereon at the statutory rate?

65. Plaintiff's claims are typical of the claims of the class because it, like the class members, paid the Surcharges and Removal Charges improperly assessed by Air Products.

66. Plaintiff will fairly and adequately protect the interests of the class because it has paid Surcharges and incurred Removal Charges during the class period, its interests do not conflict with the interests of the class, and it has retained counsel experienced in litigating class actions and matters involving similar questions of law.

67. The questions of law or fact common to the members of the class predominate over any questions affecting only individual members, and a class action is superior to other available methods for fairly and efficiently adjudicating the class members' claims.

68. Joinder of all class members is impracticable.

69. Furthermore, because the injury suffered by many of the class members may be relatively small, the expense and burden of individual litigation make it impossible for those members of the class to individually redress the wrongs done to them. There will be no difficulty in the management of this action as a class action.

### **Causes of Action**

#### **Count I**

70. Plaintiff and each member of the class entered into Product Supply Agreements.

71. Under the terms of these Agreements, Air Products was permitted to assess Surcharges only "in order for [it] to recover increases in its production or delivery costs (e.g., increases in the cost of diesel fuel, natural gas and/or electric power, or increases arising out of utility deregulation or change in laws.)."

72. Air Products arbitrarily and discriminatorily assessed Surcharges on members of the class without regard to "increases in its production and delivery costs."

73. The Surcharges provision in the Product Supply Agreements is an open-price term as defined in 13 Pa. Cons. Stat. § 2305(b). This statute applies to the claims of all class

members because the Product Supply Agreements uniformly provide that they shall “be governed by the laws of the Commonwealth of Pennsylvania.”

74. Pursuant to 13 Pa. Cons. Stat. § 2305(b), Air Products was required to act in good faith when assessing and collecting Surcharges. Good faith is defined as “honesty in fact and the observance of reasonable commercial standards of fair dealing.” 13 Pa. Cons. Stat. § 1201(b)(20). The drafters of the Uniform Commercial Code intended that the Code’s open-price term provisions would prevent arbitrary and discriminatory pricing.

75. Air Products breached the Agreements by assessing and collecting Surcharges arbitrarily and discriminatorily and without regard to its “increases in its production and delivery costs.” Air Products also breached its duty of good faith imposed by § 2305(b) by not acting honestly and not observing reasonable commercial standards of fair dealing.

76. Members of the class have been damaged by Air Products’ breaches and are entitled to a return of all improperly-assessed Surcharges and interest thereon at the statutory rate.

## **Count II**

77. Plaintiff and each member of the class entered into Product Supply Agreements.

78. Under the terms of these Agreements, Air Products was permitted to assess Removal Charges equal to its “costs to remove the Equipment” and its “unamortized or otherwise unrecovered installation costs and expenses.”

79. In breach of this provision, Air Products assessed Removal Charges on members of the class that included shipping costs incurred before installation, shipping costs incurred after

removal, and installation costs that were amortized over a period extending beyond the term of the agreement.

80. The Equipment provision in the Product Supply Agreements is an open-price term as defined in 13 Pa. Cons. Stat. § 2305(b). This statute applies to the claims of all class members because the Product Supply Agreements uniformly provide that they shall “be governed by the laws of the Commonwealth of Pennsylvania.”

81. Pursuant to 13 Pa. Cons. Stat. § 2305(b), Air Products was required to act in good faith when assessing and collecting Removal Charges. Good faith is defined as “honesty in fact and the observance of reasonable commercial standards of fair dealing.” 13 Pa. Cons. Stat. § 1201(b)(20). The drafters of the Uniform Commercial Code intended that the Code’s open-price term provisions would prevent arbitrary and discriminatory pricing.

82. Air Products breached the Agreements by assessing and collecting Removal Charges arbitrarily and discriminatorily and without regard to its “increases in its production and delivery costs.” Air Products also breached its duty of good faith imposed by § 2305(b) by not acting honestly and not observing reasonable commercial standards of fair dealing.

83. Members of the class have been damaged by Air Products’ breaches and are entitled to a return of all improperly-assessed Removal Charges and interest thereon at the statutory rate.

84. Though not required to do so, prior to bringing suit, plaintiff, pursuant to 13 Pa. Cons. Stat. § 2607(c)(1), on behalf of itself and the class, notified Air Products of its breaches of the Product Supply Agreements and its duty of good faith.



### **Prayer for Relief**

Plaintiff, on behalf of itself and members of the class, requests that this Court grant the following relief:

1. An order certifying this action as a class action under Fed. R. Civ. P. 23(b)(3).
2. A judgment declaring that Air Products has breached the Product Supply Agreements and its duty of good faith imposed by 13 Pa. Cons. Stat. § 2305(b).
3. An award of money damages or restitution to compensate members of the class for Air Products' breaches.
4. An award of prejudgment interest.
5. An award of attorneys' fees, costs and expenses.
6. A judgment enjoining Air Products from continuing its breaches of the Product Supply Agreements and its duty of good faith imposed by 13 Pa. Cons. Stat. § 2305(b).
7. Such other relief as the Court deems equitable and just.

### **Demand For Jury Trial**

Plaintiff requests that this matter be tried before a jury.

January 27, 2022

Respectfully Submitted,

**MOTLEY RICE LLC**

By: /s/ William H. Narwold

William H. Narwold (*pro hac vice*)  
Mathew P. Jasinski (*pro hac vice*)  
One Corporate Center  
20 Church Street, 17th Floor  
Hartford, CT 06103  
Telephone: (860) 882-1676  
Fax: (860) 882-1682

bnarwold@motleyrice.com  
mjasinski@motleyrice.com

Michael J. Quirk (204677)  
40 West Evergreen Avenue, Suite 104  
Philadelphia, PA 19118  
Telephone: (856) 667-0500  
Facsimile: (856) 667-5133  
mquirk@motleyrice.com

*Counsel for Plaintiff*

**CERTIFICATE OF SERVICE**

I hereby certify that on January 27, 2022, a copy of the foregoing First Amended Class Action Complaint was filed electronically. Notice of this filing will be sent by e-mail to all parties by operation of the Court's electronic filing system (CM/ECF). Parties may access this filing through the Court's CM/ECF system.

/s/ William H. Narwold  
William H. Narwold (*pro hac vice*)